

# Tech built for humans



## Best of Breed

### 1. Hardware and Support

Pre-configured hardware and software ready to go from day 1. Dedicated I.T. Support Staff with experts on each of our applications. Manned helpdesk from 8:00 am to 6:00 pm EST M-F. On call for critical issues after hours. Help is always a phone call away.

IT

### 2. Nations Go

Branded for you – Mobile Application with Realtor sharing ability and loan application. Clients upload docs securely from their phone or tablet. Push notifications to Borrowers and Realtor on Loan Status. Game changer that sets you apart from other Originators with Realtors and clients.



### 3. Office 365 and LOOP

Intranet with daily updated content from Underwriting and key departments. Searchable loan guidelines and quick reference sheets for unique products. Most current versions of all Microsoft Office applications with ability to install on multiple devices including phone / tablet. All departments available via Teams or Skype for fast communication. Saves you time and improves your service to Realtors and clients.



### 4. Encompass

Pre-configured hardware and software ready to go from day 1. Dedicated I.T. Support Staff with experts on each of our applications. Manned helpdesk from 8:00 am to 6:00 pm EST M-F. On call for critical issues after hours. Help is always a phone call away.



### 5. Branch Insights

Pre-configured hardware and software ready to go from day 1. Dedicated I.T. Support Staff with experts on each of our applications. Manned helpdesk from 8:00 am to 6:00 pm EST M-F. On call for critical issues after hours. Help is always a phone call away.



### 6. DocuSign

To ease the application process a custom DocuSign and Encompass integration allows your Borrowers to complete their application quickly and easily on their phone. A major improvement over the standard Encompass experience.



### 7. Website

Personalized website highlighting your experience and how working with you and Nations Lending will be the best possible experience for your clients. Includes secure online loan application just for you.



### 8. Ring Central

Feature rich phone system that allows you to send and receive text messages using your office phone. A system that follows you everywhere using the mobile app – it always makes it look like you're in the office.



### 9. Surefire

Feature rich phone system that allows you to send and receive text messages using your office phone. A system that follows you everywhere using the mobile app – it always makes it look like you're in the office.

