## Wells Fargo Funding Regional Contact Listing: Superior

### Your Key Regional Team



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Relationship		Becky Almstrom, CMB	Ewunike N. Jackson
Contacts	Account Executive	Client Service Consultant	Business Development Manager
	217-547-7318 217-404-2015 mobile	612-257-7455 0((	240-651-6262
	217-494-3015 mobile	866-423-7039 fax Rebecca.Almstrom@wellsfargo.com	Ewunike.N.Jackson@wellsfargo.com
	866-620-1608 fax Paul.Chessare@wellsfargo.com	Rebecca.Almstrom@weiistargo.com	As part of the Diverse Segments team, your
	Paul. Chessal e@weilstal go.com	Working closely with your Account Executive,	Business Development Manager will provide
	Vour Account Executive has the primary	your Client Service Consultant will also work	you with strategic business development
	Your Account Executive has the primary responsibility for the relationship with your	with you on relationship matters, special	support including market intelligence, special
	company. This includes working with you on	program approvals, and escalated issues.	programs and product information, and a focus
	broader relationship matters including pricing,	program approvais, and escalated issues.	on CRA, Fair Lending and underserved
	and program dynamics.		segments.
Loan Level	Betsy Buttell	Desiree Sayne	Chuck McCue
Assistance	Client Relations Representative	Regional Purchase Clearing Specialist	Enhanced Delivery Consultant
	612-312-8161	217-547-6167	217-547-8573
	866-375-3510	Desiree.Sayne@wellsfargo.com	Charles.A.McCue@wellsfargo.com
	Betsy.Buttell@wellsfargo.com	Your Regional Purchase Clearing Specialist will	Your Enhanced Delivery Consultant will
		support your suspense pipeline management	facilitate image on-boarding and serves as the
	Your Client Relations Representative will	including loan performance reporting and	primary contact for any issues related to image
	facilitate new client on-boarding, continuous	trending, resolving file problems, suspense	delivery. This includes image legibility,
	education, and the recertification process, as	items, and other escalated purchase clearing	connectivity issues and general questions about
	well as, provide assistance with contact	issues.	the image process.
	updates for our Newsflash and rate sheet	135063.	the image process.
	distribution, and general loan level questions	Purchase Clearing Queue:	Scenario Helpline
	including pricing discrepancies and file delivery.	800-328-5074, Opt 4	800-328-5074, Opt 2
	······································	(Includes Non-Conforming)	scenario.helpline@wellsfargo.com
	Client Relations Queue:	(g)	<i></i>
	800-328-5074, Opt 5		Our Scenario Helpline team will assist you with
	Hours: 8:00AM-6:00PM Central Time		underwriting scenarios, product and program
			questions, and Wells Fargo Funding guideline
			clarifications
Final	Jennifer Totman	Final Documents Delivery Address:	VA Loans (Loan Guaranty Certificate)
Documents	Post Purchase Lender Relations Representative	Wells Fargo Home Mortgage	USDA GRH Loans (Loan Note Guarantee)
	651-605-0649	Attn: Final Document Services	Wells Fargo Home Mortgage
	Jennifer.L.Totman@wellsfargo.com	6200 Park Ave.	Lender Relations, MAC X4501-044
		MAC#: F0012-01B	2701 Wells Fargo Way
	Your Post Purchase Lender Relations	Des Moines, IA 50321	Minneapolis, MN 55467
	Representative will facilitate post purchase		
	follow-up for issues related to Government		
	Insuring, MERS and Final Documents.		

#### **Our Website**

There are many tools and resources available when signing onto wellsfargofunding.com to assist you throughout the loan submission process. For support, email us at websupport@wellsfargo.com or call 800-328-5074, Opt 7.

Turn Times Visit wellsfargofunding.com for the latest Turn Time information.

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### Other Support and Resources

Priceline Support Note/File	Best Effort 800-328-5074, Opt 1, 2 wellsfargofunding.com Hours: 8:00AM-6:00PM Central Time			Mandatory 800-328-5074, Opt 1, 1 wellsfargofunding.com Hours: 8:00AM-4:00PM Central Time MERS
Delivery				Wells Fargo Bank. N.A A National Association Organized under the laws of the United States 405 SW 5th Street Des Moines, IA 50309
Post-Closing Lender Contacts	New Loan Reconciliation & Funding 4800 West Wabash Avenue, MAC F2803-027 Springfield, IL 62711-7073 866-236-6395 Fax NLR-CorrespondentResearch@wellsfargo.com New Ioan Reconciliation Contacts			Hazard/Flood Loss Payee Clause (Mortgagee clause): Wells Fargo Bank, N.A. #936 Its Successors and/or Assigns Loan Number: P.O. Box 100515 Florence, SC 29502-0515
	Payment reimbursement request/questions	Brad Libbra	217-547-7590	
	Escrow reimbursement and billing	April Fitschen	217-547-8207	MI Loan Sale Letter Address
	Tax penalties	Tracey Carls	217-547-8084	(All notices & billings from MI Companies)
	PMI/MIP questions	Traci Roderick	217-547-8143	Wells Fargo Home Mortgage
	TRID questions/Post Funding	217-547-8036	217-547-8036	Attn: PMI/MIP Unit
	Funding Department Contacts			2701 Wells Fargo Way MAC#: N9408-L16
	General Funding questions	Tammy Williams	217-547-8453	Minneapolis, MN 55467
	General i diding questions	Amy Bounds	217-547-6432	
	(Missed 1 <sup>st</sup> payments, escrow issues, etc.)			
Borrower Contacts	Notice of Loan Transfer (Goodbye Letter) Wells Fargo Home Mortgage P.O. Box 51162, Los Angeles, CA 90051- 5462 Customer Service: 866-234-8271			Borrower Customer Support (Borrower calls only) 866-234-8271
	Borrower Overnight payments: Wells Fargo Home Mortgage Lockbox Service 51162, ATTN: WFHM 93 3440 Flair Drive El Monte, CA 91731	36	Borrower Correspondence (Tax Information, PMI/MIP Information) Wells Fargo Home Mortgage P.O. Box 10335 Des Moines, IA 50306-0335	