

APPRAISAL DESK



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Compliance Team

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Appraisal Desk

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NLC VA appraisal questions contact: VA@nlcloans.com

NLC General appraisal questions contact: nlcappraisals@nlcloans.com

NLC Appraisal transfer information contact: appraisaltransfer@nlcloans.com

Latest Communication

NLC APPRAISAL TRANSFER

All Transfers Requests for the appraisal desk submitted within Encompass

- Check mark the appraisal transfer box below
- Enter the required info and pertinent information in the appraisal desk will be notified and once the the box appraisal transfer completed

Appraisal Transfers

Appraisal Desk Team

JK

Jason Kuzma
Appraisal Desk Team Lead

JL

Joseph Laing
Appraisal Desk Support

CG

Cole Goshert
Compliance Support

SE

Sami Elhaydouni
Appraisal Desk Support

Global DMS Help

Global DMS questions contact Nick Myhasuk
at: nick.myhasuk@globaldms.com

GLOBALDMS Knowledge Base

Global DMS and Encompass integration for non-VA appraisal ordering <click> the link below for a quick video walk through

eTrac® - Encompass®
Integration Updates
Webinar
from Global DMS

14:47vimeo

MEET THE TEAM

RESOURCES

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NLC VA appraisal questions contact: VA@nlcloans.com

NLC General appraisal questions contact: nlcappraisals@nlcloans.com

NLC Appraisal transfer information contact: appraisaltransfer@nlcloans.com

- Contact information for our team
- Latest communication from our team
- Training video for Etrac-Encompass integration
- Location for all of our appraisal processes

Latest Communication



NLC APPRAISAL TRANSFER!

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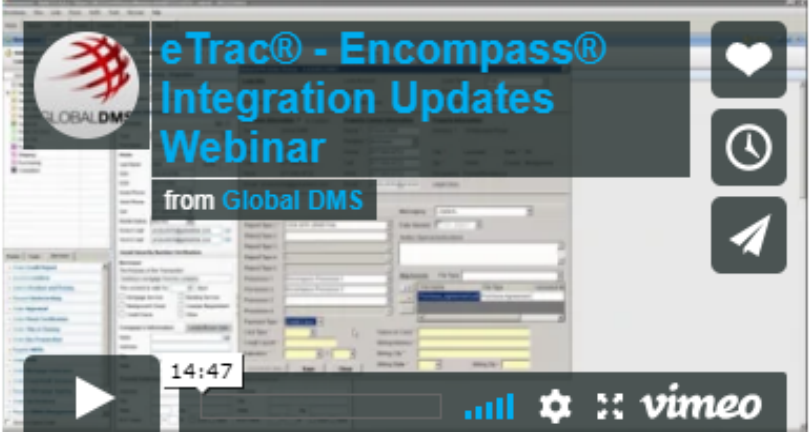
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Name	Modified By	Modified	Created	Create Company N...	Create Compliance ...	Checked Out To	Sign-off
Created By: Don Hackman (2)							
Meet the team.aspx	Gennifer Lee	April 8	October 5, 2017				
Vendor Management.aspx	Gennifer Lee	December 26, 2018	October 5, 2017	Workflow Finished	Workflow Finished		
Created By: Gennifer Lee (25)							
VA-Appraisal-Ordering-Process...	Tony Villarreal	April 11	December 14, 2018	Workflow Finished	Workflow Finished	Tony Villarreal	
HMDA-Data-update.aspx	Gennifer Lee	March 27	March 27		Workflow Finished		
Effective-January-28,-2019--Up...	Gennifer Lee	March 27	January 28				
DC-Financing-Agreement-Proc...	Gennifer Lee	February 28	February 28				
S.C.-Attorney-Insurance-Prefere...	Gennifer Lee	January 22	January 7	Workflow Finished	Workflow Finished		
TX-Pre-Approval-and-Pre-Quali...	Gennifer Lee	January 16	January 16				

QUESTIONS?

NLCU

Online training platform



REQUIRED TRAINING COURSES

- NLC Advertisement
- Workday Essentials
- Nations Lending Employee handbook
- Employee loan policy
- Consumer Complaints
- The world of TRID
- Fraud
- Anti Money Laundering
- Recognizing the impact of the Safe Act
- Preparing the LE and CD
- ATR/QM



ACCESSING YOUR COURSES

USE YOUR ENCOMPASS
PROVIDED ID AND PASSWORD.

Encompass Log In

X

Encompass[®]

by EllieMae[®]

User ID

Password

Server

Log In

Cancel



ENCOMPASS HOME SCREEN

Click on “Go to Resource Center”

NOTE:

Make sure you have disabled your pop-up
blocker




The screenshot displays the Encompass Home Screen. On the left, there are two tables. The first table, titled 'Expected', has a single column with dates: 4/18/2019, 4/18/2019, 4/18/2019, 4/18/2019, and 4/18/2019. The second table, titled 'Date', also has a single column with dates: 4/17/2019, 4/17/2019, 4/17/2019, 4/17/2019, and 4/17/2019. The main content area on the right is divided into several sections. At the top is the 'Ellie Mae Messages' section, which includes a banner for 'What A Great Experience 19, See You Next Year' and a video player for 'ELLIE MAE EXPERIENCE 20' in San Diego, CA, from March 23-25, 2020. Below this is the 'Encompass Resource Center' section, which contains links for 'Get Help, Training and Support' (including 'View videos and tutorials', 'Enroll in training classes', 'Access support tools', and 'Go to the Resource Center' which is circled in red), 'Ellie Mae Compliance Center' (including 'View our compliance updates to Encompass and a calendar of upcoming regulatory changes' and 'Go to the Compliance Center'), 'My Account' (including 'Account Administration' and 'Manage My Account'), 'WebCenter Administration' (including 'Encompass WebCenter' and 'The Encompass WebCenter is available as part of our Encompass CenterWise service'), and 'Consumer Connect Administration' (including 'Manage your Consumer Connect Portal').



ELLIEMAE RESOURCE CENTER HOME PAGE

Select "Education Services"





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and SDK


Encompass Consumer Connect


Encompass Investor Connect


TQL Services


Encompass Docs Solution


Compli

More Products +

Resources

Tools


Knowledge Articles


Knowledge Articles


and Regulations

Resources

Consulting


San Diego, CA | March 23-25, 2020



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EllieMae[™] ACADEMY

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Classroom Training

On Demand Encompass Basics

Instructor Led Online



LOBBY

You may click on the blue writing "Tired of waiting? Click here to continue!" to refresh the screen.



LEARNING DASHBOARD

EllieMae

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TONY VILLARREAL

MY LEARNING

CLASSES IN PROGRESS

MY TRANSCRIPT

ADMIN DASHBOARD

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MY TRANSCRIPT

ENCOMPASS BASICS: KEY TERMS OF ENCOMPASS

THE PRACTICAL APPLICATION OF HMDA

THE WORLD OF TRID

FAIR LENDING - LENDER RESPONSIBILITIES

QUESTIONS?

Important contact information
NLCU@nationslending.com
(440)-527-6688



Keila Colon-Rodriguez

Administrative Assistant • Compliance

 Send email  Start chat

VENDOR MANAGEMENT – VENDOR REQUEST

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50 mins overdue

1:00p - 5:00p

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Compliant Marketing and Advertising

Vendor Request

FROM THE COMPLIANCE SITE IN
NLCLOOP CLICK ON "VENDOR
REQUEST"

VENDOR MANAGEMENT PAGE

Information on how to submit your new vendor request (only Managers can submit vendor requests)

Contact information for the team

Vendor Management Email for questions

Vendor Request Guide

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Vendor Management

Important email contacts

General vendor vetting questions: VendorManagement@nlcloans.com

<Click> the link below to submit your new vendor request.

<https://nlcloans.sharepoint.com/sites/Compliance%20Department/vendormanagement/Lists/Vendor%20Request/ComplianceAnalyst.aspx>

ComplianceAnalyst.aspx
nlcloans.sharepoint.com

See the VENDOR REQUEST
GUIDE BELOW

- BA

Benjamin Anderson
Vendor Management Analyst
- SI

Scott Isaacs
Compliance Manager - Quality Control
- VM

Vendor Management

QUESTIONS?